Never fly solo
Who am I?

Coaching Agile Teams

Accredited Kanban Trainer

ICF Professional Coach

EMCC Coaching Supervisor
What’s your prediction on what’s slowing the team down?
Leaders first

- What’s already working that you could build on?
- Given the autonomy, what would you want to stop doing today?
Ambition

Reliability this year
88.9%

Reliability next year
> 94%

- Focus on future problems
- Stop making new problems
- Fix the problems you know about
Analyse demand

- P Forms kept appearing
Ability to deliver

Interface layer between team and demand

Direct interaction with the execution teams drove high volumes of ad-hoc organizational requests

80% of requests recycled

Source: Tiago Forte
Putting it together

Causal loop mapping allows you to model non-linear cause and effect relationships.

A lighthearted example:

- Execution based on a push signal
- No differentiation between requests (everything is important therefore nothing is important)
- Frequent interrupt patterns

R + B +
What would be your first experiment?
Achieving balance
# Kanban system design

## Quarters

<table>
<thead>
<tr>
<th>Quarters</th>
<th>Next</th>
<th>In progress</th>
<th>Done</th>
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<tbody>
<tr>
<td>Q1</td>
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<td>Q2</td>
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<td>Q4</td>
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## Value Chain

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<tr>
<th>Backlog</th>
<th>Next</th>
<th>In prog</th>
<th>Done</th>
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## Ops

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<th>Done</th>
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## Kanban flight level 3
- Strategic objectives of the organization

## Kanban flight level 2
- E-2-E coordinated delivery

## Kanban flight level 1
- Work of the service or team

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Strategic Ops Initiative 1 Initiative 2 Initiative 3 Initiative 4

Kanban flight level 2

Kanban flight level 1
What was discovered?

- 53.29 (ETS) : 1.7%
- 312.22 (Big Rocks) : 10.1%
- 157.81 (Central Eng requests) : 5.1%
- 47 (EQ) : 1.5%
- 89.96 (Operations support) : 2.9%
- 528.34 (MoC) : 17.0%
- 638.01 (P forms) : 20.5%
- 42.93 (Optima) : 1.4%
- 848.94 (Maintenance Support) : 27.3%
- 99.25 (GMS reviews/improvem...) : 3.2%
- 2.73 (Operational support) : 0.1%
- 261.8 (P&M support) : 8.4%
What was achieved?

An increase in engineering executed was observed in teams reducing their Lead Time.

Some of the teams started to tame their Lead Time in 3 months.
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If you would like to book a mentoring session with me or receive a discount on courses I deliver, please scan the QR code:
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